

MASS-WS 70.2:V66

MASSACHUSETTS DEPARTMENT OF CORRECTION



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VICTIM INFORMATION &



NOTIFICATION EVERYDAY

FOR OFFENDER INFORMATION,
CALL VINE[®]:

1-877-421-VINE

Toll-free (1-877-421-8463)

También disponible en español

A SERVICE PROVIDED BY THE
MASSACHUSETTS DEPARTMENT OF CORRECTION
IN PARTNERSHIP WITH APPRIS[™]

WHAT IS VINE®?

VICTIM INFORMATION AND NOTIFICATION EVERYDAY

VINE is a free, anonymous, computer-based telephone service that provides victims of crime two important features: information and notification.

INFORMATION



For offender custody information, call toll-free 1-877-421-VINE (1-877-421-8463) and follow the prompts. VINE will quickly tell the caller if the offender is still in custody. Victims may call VINE from any touch-tone phone, any time, to check on an offender's custody status.

NOTIFICATION



Victims CORI certified by the Criminal History Systems Board, and registered for VINE by the Massachusetts Department of Correction Victim Service Unit, will receive automatic notification if an offender is released, transferred, or escapes. To register, call 978-369-3618.

VICTIM ASSISTANCE SERVICES

MASSACHUSETTS
DEPARTMENT OF CORRECTION
VICTIM SERVICE UNIT
978-369-3618

MASSACHUSETTS PAROLE BOARD
VICTIM SERVICE UNIT
617-727-3271

CRIMINAL HISTORY SYSTEMS BOARD
VICTIM SERVICE UNIT
617-660-4690

MASSACHUSETTS OFFICE FOR
VICTIM ASSISTANCE
617-727-5200

ATTORNEY GENERAL'S OFFICE
VICTIM COMPENSATION DIVISION
CRIMINAL BUREAU
VICTIM/WITNESS ASSISTANCE PROGRAM
617-727-2200

COMMISSIONER OF PROBATION
617-727-5300

JANE DOE, INCORPORATED
617-248-0922

MOTHERS AGAINST DRUNK DRIVING
1-800-633-6233

NATIONAL ORGANIZATION FOR
VICTIM ASSISTANCE
1-800-879-6682

MASSACHUSETTS DEPARTMENT OF CORRECTIONS QUESTIONS AND ANSWERS

HOW DO I PARTICIPATE IN THE VINE PROGRAM?

To hear offender information, call the VINE hotline at 1-877-421-VINE. The service is available 24 hours a day, 7 days a week, and is available in Spanish. Cuando llame, seleccione la opción que desea.

WHAT IS A PIN?

The PIN (Personal Identification Number) is a four-digit number that you must enter to stop notification calls from VINE. The PIN should be entered when you call the VINE hotline.

Entering a PIN is the only way to confirm and stop notification calls.

WHAT IF I'M NOT AT HOME OR MY PHONE IS OUT OF SERVICE?

The VINE service will keep trying to reach you. If you are not at home, the service will continue to call every half hour for 24 hours. VINE will not call again until you call the VINE hotline, but will continue to call every two hours up to a 24-hour period. VINE will not call again until you call the VINE hotline. Since VINE calls automatically, notification calls may come in the middle of the night.

DOES VINE GUARANTEE MY SAFETY?

The VINE program is designed to provide you with offender information and to alert you when an offender's custody status changes. VINE is not a guarantee of your safety. VINE or any other single program for your safety.

WHICH OFFENDERS ARE MONITORED BY THE VINE PROGRAM?

Only offenders sentenced to the Massachusetts Department of Corrections are monitored by the VINE program. The Massachusetts Department of Corrections VINE service is available to all offenders.

1-877-421-VINE Toll-free (1-877-421-8463)

CORRECTION VINE SERVICE -

RAM?

directly from a touch-tone phone. También
opción en español.

digit number chosen by the caller to be used
uld be a number that is easy to remember.
stop VINE notification calls.

S BUSY WHEN VINE CALLS?

ere is no answer or the line is busy, VINE will
ll leave a message on an answering machine,
hour period until a PIN is entered to stop the
hen an offender's custody status changes,
nt.

with quick and easy access to offender
ody status changes. Do not depend solely on

E VINE SERVICE?

artment of Correction will be included in the
vice.

377-421-8463)  VINE

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